

**Army Regulation 10–47**

**Organization and Functions**

# **U.S. Army Command and Control Support Agency**

**Headquarters  
Department of the Army  
Washington, DC  
26 October 2010**

**UNCLASSIFIED**

# ***SUMMARY of CHANGE***

AR 10-47

U.S. Army Command and Control Support Agency

This major revision, dated 26 October 2010--

- o Reflects changes in the mission, organization, and command and staff relationships of the U.S. Army Command and Control Support Agency (paras 1-4, 1-5, and 2-2).
- o Reflects changes in the organization and functions of the U.S. Army Command and Control Support Agency and all subordinate divisions (paras 1-5 and 2-1).
- o Makes additional administrative changes (throughout).

## Organization and Functions


### U.S. Army Command and Control Support Agency

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By Order of the Secretary of the Army:

GEORGE W. CASEY, JR.  
*General, United States Army*  
*Chief of Staff*

Official:

  
JOYCE E. MORROW  
*Administrative Assistant to the*  
*Secretary of the Army*

**History.** This publication is a major revision.

**Summary.** This regulation describes the mission, functions, and command and staff relationships of the U.S. Army Command and Control Support Agency (USACCSA). Reorganization of the USACCSA and changes in mission have caused functional and organizational changes within the USACCSA.

**Applicability.** This regulation applies to the Active Army, the Army National Guard/Army National Guard of the United States, and the U.S. Army Reserve, unless

otherwise stated. During mobilization or national emergency, this regulation remains in effect without change.

**Proponent and exception authority.** The proponent of this regulation is Deputy Chief of Staff, G-3/5/7. The proponent has the authority to approve exceptions or waivers to this regulation that are consistent with controlling law and regulations. The proponent may delegate this approval authority, in writing, to a division chief within the proponent agency or its direct reporting unit or field operating agency, in the grade of colonel or civilian equivalent. Activities may request a waiver to this regulation by providing justification that includes a full analysis of the expected benefits and must include formal review by the activity's senior legal officer. All waiver requests will be endorsed by the commander or senior leader of the requesting activity and forwarded through their higher headquarters to the policy proponent. Refer to Army Regulation (AR) 25-30 for specific guidance.

**Army internal control process.** This regulation does not contain management control provisions.

**Supplementation.** Supplementation of this regulation and establishment of command and local forms are prohibited without prior approval from the Deputy Chief of Staff, G-3/5/7 (DAMO-ZA), 400 Army Pentagon, Washington, DC 20310-0400.

**Suggested improvements.** Users are invited to send comments and suggested improvements on DA Form 2028 (Recommended Changes to Publications and Blank Forms) directly to Commander, U.S. Army Command and Control Support Agency (MOCS-Z), 3200 Army Pentagon, Washington, DC 20310-3200.

**Distribution.** This publication is available in electronic media only and is intended for command levels C, D, and E for the Active Army, the Army National Guard/Army National Guard of the United States, and the U.S. Army Reserve.

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\*This regulation supersedes AR 10-47, dated 22 February 1985.

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**Glossary**

## Chapter 1 Introduction

### 1–1. Purpose

This regulation prescribes the organization, mission, and functions of the U.S. Army Command and Control Support Agency (USACCSA). It sets forth the responsibilities of the USACCSA and explains the command and staff relationships within the Army and other government agencies.

### 1–2. References

Required and related publications and prescribed and referenced forms are listed in appendix A.

### 1–3. Explanation of abbreviations

Abbreviations and special terms used in this regulation are explained in the glossary.

### 1–4. Responsibilities

*Commander, U.S. Army Command and Control Support Agency.* The Commander, USACCSA will—

- a. Provide information technology (IT) support to the Deputy Chief of Staff, G–3/5/7 (DCS, G–3/5/7); command and control (C2) communications support to Army Senior Leadership; and C2 information systems support to HQDA and Army activities with Armywide responsibilities.
- b. Represent the DCS, G–3/5/7 on all internal IT issues.
- c. Set the strategic directions for and oversee the DCS, G–3/5/7 internal IT systems, projects, initiatives, and resources.
- d. Provide and protect mission critical information systems, networks, and data in order to facilitate HQDA support of the warfighter.
- e. Provide IT support to the Army Operations Center (AOC) for the DCS, G–3/5/7. This support is in direct compliance with the requirements in AR 25–1 to provide a full-time C2 facility for HQDA.

### 1–5. Organization

- a. The USACCSA includes a command group that comprises a military commander and a civilian deputy. The commander is the senior information management official within the DCS, G–3/5/7 and is the senior official responsible for the Managers' Internal Control Program for USACCSA.
- b. The administration division provides administration support to the commander and all assigned USACCSA personnel.
- c. The IT plans group develops USACCSA plans and processes and synchronizes USACCSA operations.
- d. The information management division manages the DCS, G–3/5/7 internal information management and information assurance programs to support internal DCS, G–3/5/7 IT requirements and oversees the DCS, G–3/5/7 IT governance framework and investments.
- e. The DCS, G–3/5/7 fly-away team supports the DCS, G–3/5/7 with communications and IT during travel.
- f. Elements of C2 operations are the network security division (NSD), systems support division, data services division, and the emergency action console (EAC) division. The C2 operations support requires a level of responsiveness not normally provided by IT service organizations.
  - (1) The NSD is responsible for securing the HQDA AOC network and computer network defense in support of C2. The NSD coordinates all security requirements with the Information Technology Agency Enterprise Security Services-Pentagon.
  - (2) The systems support division is responsible for installation, operation, maintenance, and configuration management of all IT, visual information and/or multimedia, video teleconferencing, and telecommunications systems supporting the AOC, including key C2 information systems for the DCS, G–3/5/7.
  - (3) The data services division is responsible for design, development, deployment, and maintenance of C2 applications for HQDA strategic operations, and the management and maintenance of authoritative Army data sources for mobilization, deployment, planning, readiness, and operations. The data services division oversees knowledge management functions within the DCS, G–3/5/7 staff. The chief, data services division serves as the knowledge management officer for the DCS, G–3/5/7.
  - (4) The EAC division is responsible for the management, operations, and maintenance of the AOC Digital Conferencing Switching System (DCSS) and the emergency C2 high frequency (HF) and ultra high frequency radio system on a continuous basis to support Army Senior Leadership, Army staff (ARSTAF), Army Secretariat, and other executive customers.

## Chapter 2 Functions and Command and Staff Relationships

### 2-1. Functions

Principal functions of the USACCSA include—

- a. Providing network security for the AOC C2 networks and information.
- b. Providing data storage services, remote access services, configuration management, and maintenance of IT equipment, operating system and application software, passive infrastructure between end hosts and the enterprise network provider demarcation point, and communications supporting the AOC C2 automation functions.
- c. Managing and maintaining authoritative Army data sources that support mobilization, deployment, readiness, and deliberate and/or crisis planning functions.
- d. Supporting executive communications by operating and maintaining the DCSS and the HF radio system 24 hours a day/7 days a week, from within the National Military Command Center (NMCC), to support Army Senior Leadership, the ARSTAF, the Army Secretariat, and other executive customers with C2 communications. Specific functions include—
  - (1) Logging all reported incidents, complaints, and unusual events, to include actions taken and reporting unresolved problems.
  - (2) Performing scheduled operational checks on the Defense Switched Network telephone lines and reporting all outages.
  - (3) Performing HF checks with alternate sites, National Guard Bureau, Net Control Station, and U.S. Army Forces Command (FORSCOM) at scheduled times.
  - (4) Ensuring reference documentation, to include directory databases, is up to date.
  - (5) Monitoring and reporting equipment and circuit outages.
  - (6) Ensuring Army Command (ACOM) commanders' itineraries are completed accurately and on schedule.
  - (7) Conducting special conference calls to the NMCC and the National Emergency Airborne Command Post, and recording journal entries for the Army watch team chief, as required.
  - (8) Coordinating and establishing alternate emergency communications routes, as required.
  - (9) Ensuring that continuous location data is maintained on the Secretary of the Army (SA), Under Secretary of the Army, Chief of Staff of the Army; Vice Chief of Staff of the Army; the DCS, G-3/5/7; and Director, ARSTAF.
  - (10) Ensuring that the Department of the Army Emergency Locator List is reviewed and locations are checked for the HQDA principals.
  - (11) Providing continuity of operations (COOP) functions at primary and alternate sites for C2 systems supporting Army Senior Leadership.
- e. Performing short and long range planning to support Global Command and Control System (GCCS) automation requirements. These automation requirements include—
  - (1) Installing, operating, and maintaining Global Command and Control System-Army (GCCS-A) and Global Command and Control System-Joint (GCCS-J) primary and COOP servers in support of HQDA and designated remote users.
  - (2) Operating and maintaining Defense Readiness Reporting System-Army primary and COOP servers.
  - (3) Upgrading GCCS-A and GCCS-J systems and servers according to Network Enabled Command and Control program manager plans and fielding schedules.
- f. Developing, installing, and maintaining, and/or hosting HQDA strategic C2 applications according to the DCS, G-3/5/7 mission.
- g. Developing and maintaining the HQDA C2 and the DCS, G-3/5/7 Web and/or portal sites.
- h. Securing the AOC C2 networks and managing the USACCSA physical and personnel security programs in accordance with AR 25-2, AR 190-13, AR 380-5, AR 380-67, Chairman of the Joint Chiefs of Staff Instruction (CJCSI) 6731.01B, and the GCCS Trusted Facility Manual.
- i. Providing C2 automated information systems and services in support of the AOC, the alternate AOC, and other designated users under peacetime, wartime, and COOP conditions.
- j. Developing applications that support business processes and provide automated information retrieval and reporting from Army and Joint C2 systems.
- k. Maintaining critical interfaces between HQDA strategic C2 applications and authoritative Army data sources, programs, and systems of record.
- l. Developing HQDA strategic C2 applications that support the Title 10 responsibilities of the Army Secretariat and ARSTAF, to include mobilization, deployment, planning, readiness, and operations.
- m. Providing direct application, information storage, and information retrieval support to the DCS, G-3/5/7 Operations Directorate, the ARSTAF, and other activities with Armywide responsibilities for operations, mobilization, and readiness.
- n. Acting as the HQDA unit identification code information officer in accordance with AR 220-1 and providing

mobilization, deployment, planning, readiness, and operations information systems support to ACOMs, Army Service Component Commands (ASCCs), and Direct Reporting Units (DRUs), to include ad hoc queries, multimedia report generation, data downloads and uploads, U.S. Message Text Format change requests, code and table generation, data dictionary updates, and system documentation. Managing external interfaces to these databases in coordination with the Defense Information Systems Agency and Joint Staff Operations.

*o.* Providing unit status report (USR) user assistance to all ACOMs, ASCCs, and DRUs. Detecting, reporting, and correcting errors in transactions submitted by USR units.

*p.* Performing test, evaluation, and risk assessment of IT hardware and/or software to ensure reliability, availability, and security of systems in support of C2.

*q.* Providing technical oversight of the Software Development Life Cycle processes for all application development on AOC C2 networks to support Title 10 functions.

*r.* Maintaining the DCSS and the emergency C2 HF and ultra high frequency radio systems 24 hours a day/7 days a week, from within the NMCC, to support Army Senior Leadership, the ARSTAF, the Army Secretariat, and other executive customers with C2 communications.

*s.* Providing 24 hours a day/7 days a week C2 visual information and/or multimedia and telecommunications support to HQDA, to include the DCS, G-3/5/7.

*t.* Ensuring continuous location data is maintained for the SA; Under Secretary of the Army; Chief of Staff of the Army; Vice Chief of Staff of the Army; the DCS, G-3/5/7; and Director, ARSTAF.

## **2-2. Command and staff relationships**

*a.* The USACCSA—

(1) Is a Staff Support Agency of HQDA under the direct control of the DCS, G-3/5/7.

(2) Provides C2 IT services for the HQDA AOC.

(3) Is a core member of the National Military Command System Governance board, in accordance with the National Military Command System governance board charter.

(4) Is authorized direct contact with ACOMS, ASCCs, DRUs, agencies, activities, other military service organizations, and non-DOD Federal departments in support of USACCSA's C2 mission and functions.

(5) Maintains information systems, as part of the Army Enterprise Infrastructure under the technical control of the Army Chief Information Officer/G-6 (CIO/G-6). The USACCSA works in conjunction with the CIO/G-6 to implement Army IT regulation and policy as they apply to the HQDA AOC and the HQDA C2 IT services and systems.

(6) Coordinates select service provider issues with the information management support center. These select provider issues usually relate to direct support of the DCS, G-3/5/7 and the primary support staff but sometimes also involve special software applications or hardware implementations throughout the DCS, G-3/5/7.

(7) Coordinates IT infrastructure matters with the U.S. Army Information Technology Agency.

(8) Coordinates select services with the Defense Continuity Integrated Network and the Washington Headquarters Service.

*b.* The EAC division of USACCSA maintains direct contact with the NMCC (in accordance with CJCSI 3281.01B), National Emergency Airborne Command Post, FORSCOM, and all ACOMs.

*c.* Elements of the DCS, G-3/5/7 COOP office are under technical control of USACCSA for maintenance of information systems supporting the alternate AOC.

## **Appendix A References**

### **Section I Required Publications**

This section contains no entries.

### **Section II Related Publications**

A related publication is a source of additional information. The user does not have to read it to understand this regulation.

**AR 25-1**  
Army Knowledge Management and Information Technology

**AR 25-2**  
Information Assurance

**AR 25-30**  
The Army Publishing Program

**AR 190-13**  
The Army Physical Security Program

**AR 220-1**  
Army Unit Status Reporting and Force Registration-Consolidated Policies

**AR 380-5**  
Department of the Army Information Security Program

**AR 380-67**  
The Department of the Army Personnel Security Program

**CJCSI 3281.01B**  
Operations in the National Military Command Center (NMCC) Under the Unified Command Center (UCC) Concept

**CJCSI 6731.01B**  
Global Command and Central System-Joint Security Policy

**GCCS Trusted Facility Manual**  
(Available at [https://issues.gccs.stratcom.smil.mil/newweb/4.2%20Documentations/00000/TFM4280\\_CM\\_122929\\_19Nov09.pdf](https://issues.gccs.stratcom.smil.mil/newweb/4.2%20Documentations/00000/TFM4280_CM_122929_19Nov09.pdf).)

**JCS Pub 1-03.3**  
Joint Reporting Structure, Status of Resources and Training System

**Title 10, United States Code**  
Armed Forces (Available at <http://www.gpoaccess.gov/uscode/browse.html>.)

**Section III  
Prescribed Forms**  
This section contains no entries.

**Section IV  
Referenced Forms**  
This section contains no entries.



## **Glossary**

### **Section I Abbreviations**

#### **ACOM**

Army Command

#### **AOC**

Army Operations Center

#### **AR**

Army regulation

#### **ARSTAF**

Army staff

#### **ASCC**

Army Service Component Command

#### **C2**

command and control

#### **CIO/G-6**

Chief Information Officer/G-6

#### **CJCSI**

Chairman of the Joint Chiefs of Staff instruction

#### **COOP**

continuity of operations

#### **DA**

Department of the Army

#### **DCS, G-3/5/7**

Deputy Chief of Staff, G-3/5/7

#### **DCSS**

Digital Conferencing Switching System

#### **DOD**

Department of Defense

#### **DRU**

Direct Reporting Unit

#### **EAC**

emergency action console

#### **FORSCOM**

U.S. Army Forces Command

#### **GCCS**

Global Command and Control System

#### **GCCS-A**

Global Command and Control System-Army

#### **GCCS-J**

Global Command and Control System-Joint

**HF**

high frequency

**HQDA**

Headquarters, Department of the Army

**IT**

information technology

**NMCC**

National Military Command Center

**NSD**

network security division

**SA**

Secretary of the Army

**USACCSA**

U.S. Army Command and Control Support Agency

**USR**

unit status report

**Section II****Terms**

This section contains no entries.

**Section III****Special Abbreviations and Terms**

This section contains no entries.

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